

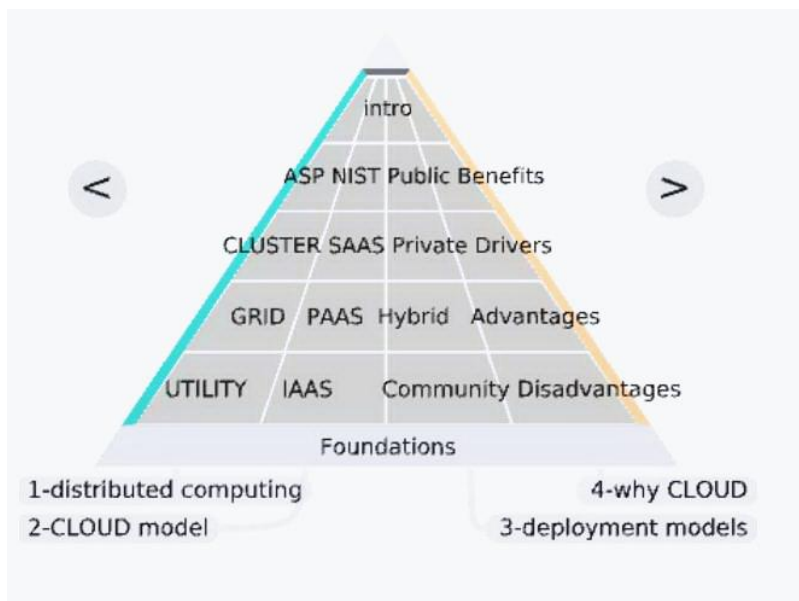
Knowledge Pyramid

Intro in CLOUD computing.

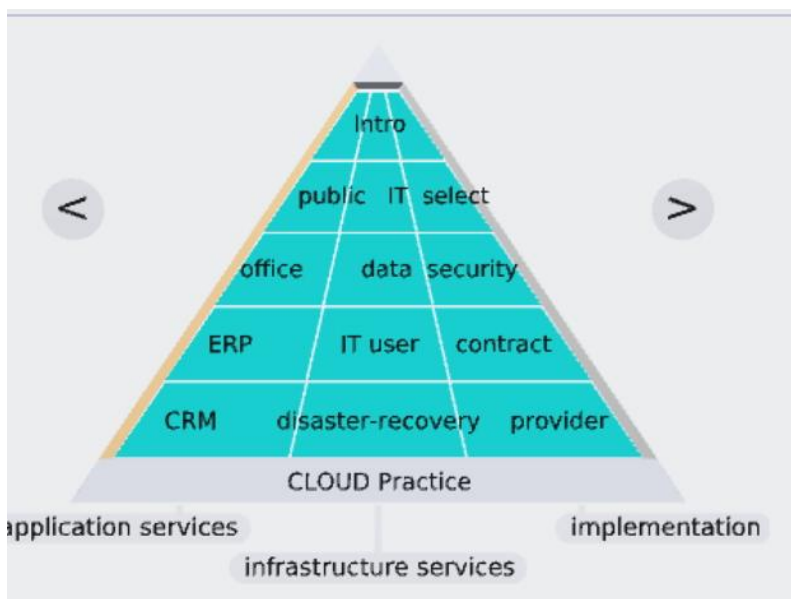
"CLOUD" is a term that is recently becoming increasingly popular in marketing and in ICT. CLOUD computing means that computing is distributed over a set of external computers that are connected to and can be accessed via the internet. No more need to install and maintain all kinds of applications by the organisations themselves and on own servers. Because organisations do not have to invest in IT infrastructure they can save on costs of ICT. In the CLOUD they can have relatively inexpensive access to the latest technology. This ensures that start up entrepreneurs can achieve faster and cheaper services and data storage.

The knowledge about CLOUD computing is structured over 3 sides of the pyramid.

On **side 1 Foundations** different service delivery models, the deployment models and important characteristics, advantages and disadvantages are explained.



On **side 2 Practice**, the practice of CLOUD computing is introduced like application services (office, ERP, CRM), infrastructure services (data storage, user management, backup, disaster recovery) and implementation issues (selection of providers, security, contracting and legal and important implementation issues).



On **side 3 Information** additional information is given by linking articles. The topics are limited to 3 themes: contracting and legal issues, employment models, security and disaster recovery.

